



Terms & Conditions

Please read and make sure you understand the terms and conditions

- 1.All rented goods remain the property of MB Wholesale, the customer is responsible for the rented goods during the rental period.
- 2.MB Wholesale will ask for a refundable deposit on all rental items.
- 3.The agreement for the rental of goods is between MB Wholesale and the Customer. These goods should not be rented to any 3rd party and will not be the responsibility of the venue, unless goods are being rented directly by the venue.
- 4.The customer will be responsible for any costs should our terms and conditions be broken. For example any damaged goods will be chargeable to the customer, who will then need to reclaim any of these costs from the venue if the venue was at fault.
- 5.Any damaged or missing rental goods will be charged at the full replacement value and returned to MB Wholesale by the customer. MB Wholesale won't accept any substitute item.
- 6.Rental Goods will not be delivered by courier (or alternative) and should not be returned by courier (or alternative). The customer must personally collect and return the goods to the agreed location. If someone is collecting the goods on behalf of the customer, MB Wholesale will ask to see confirmation of the order and may want to speak with the customer beforehand.
- 7.Goods will be ready for customer collection at the agreed location, date and time. Should the customer cancel the goods 21 days or less before the agreed rental date or do not collect the order, the customer will automatically be charged the full amount.

8.Goods must be returned by the customer in exactly the same condition they were given, for example in the same box or bag. Charges will also be made for replacement boxes/bags, if not returned in the original packaging.

9.Charges will be made for any damaged goods including goods that have been dragged on the floor, stood on, burnt, ripped, got candle wax on, grease, scratched etc. MB Wholesale will take the cost out of your initial deposit and/or charge extra if the cost is greater.

10.Cancellations: rental goods must be cancelled no later than 21 days before the agreed rental date. A full refund will be provided of the initial deposit and order amount for cancellations made before the 21 day period.

11.Damaged goods remain the property of MB Wholesale.

12.If goods are not returned at the end of the agreed rental period MB Wholesale reserves the right to charge the customer for the cost of replacement goods to honour any bookings where the goods are required.